

ARMS2U

APARTMENT & RESIDENTIAL
MANAGEMENT SYSTEM

DIGITALIZE YOUR COMMUNITY

www.arms2u.com

2025

MID YEAR

★ **SALE** ★

LIMITED TIME ONLY!

FREE Data Migration !!

FREE 1 Month Subscription !!



Are you one of these people?

Management Office / JMB



Residents / Owners / Tenants



Security Officers



Low collection

High expenses

Paper based records

Manual payment process

Unresponsive complaints

No reminders / notification

Log visitors using logbook

Access card / RFID issues

**Don't worry.
We have
the solution!!**



What is ARMS2U?

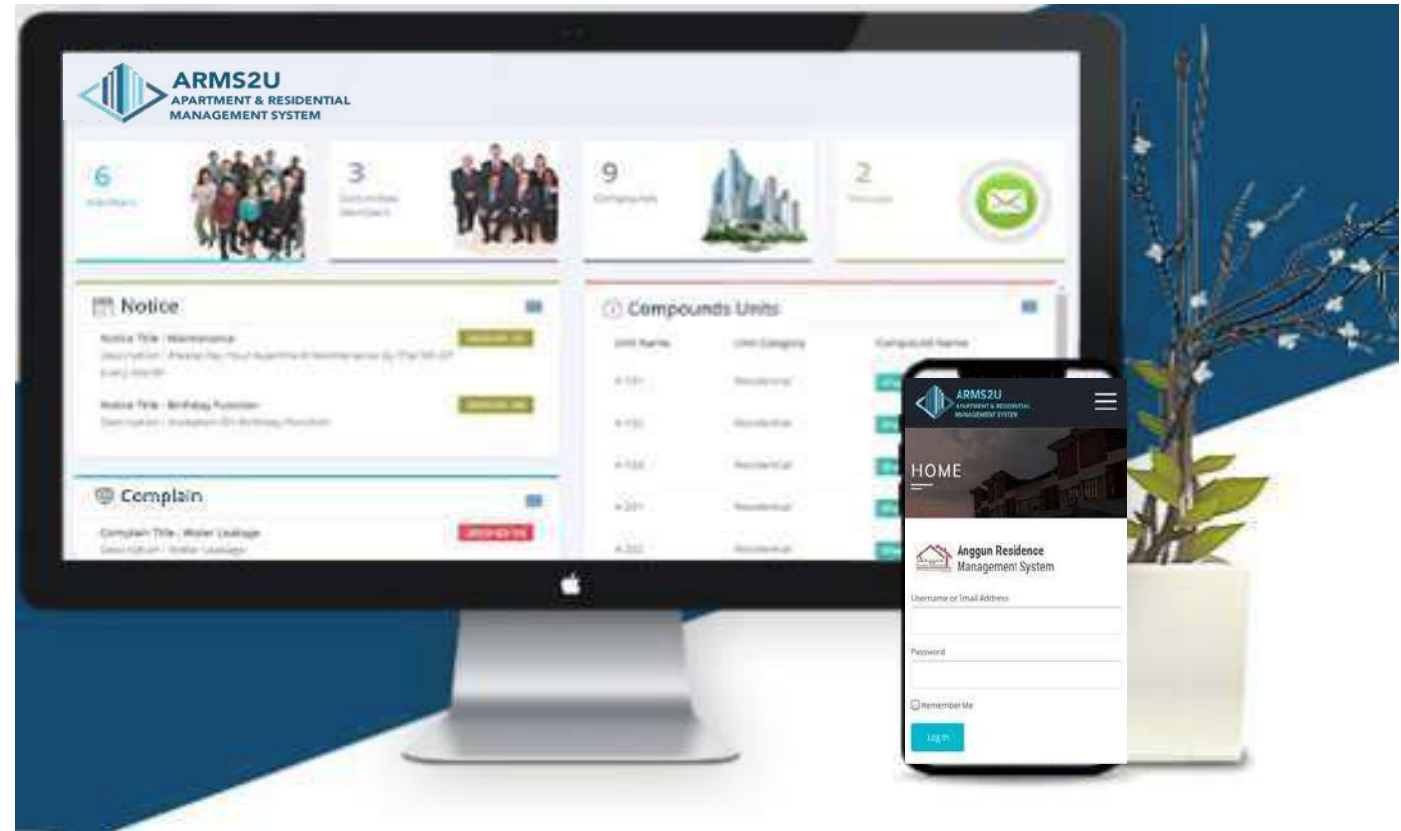
Welcome to a Complete Apartment & Residential Management Solution



ARMS2U is a **full-featured cloud-based Residential Management System** to help Management Office or Committee Members (e.g. JMB or MC) to manage **end-to-end** resident's **financial, social & security** affairs.

It features **easy and friendly user interface** with both **desktop** and **mobile responsive view**.

Users can access the system via **web browser**, or you can install it on your phone just like a **mobile app**.



High Level Features

We offer more than 10+ modules with free upgrades from time to time.



➤ For Residents

Payments Made Easy

Integrated with BillPlz Payment Gateway to enable FPX, Credit Card and eWallet payment.



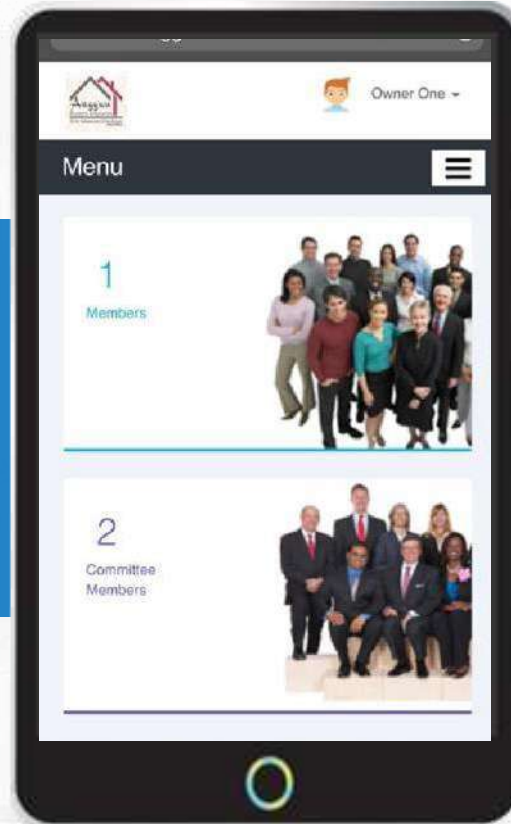
Digitally Manage Your Visitors

Built-in security modules allow your visitors to log their visits via QR Code.. and residents will be notified!



Log Complaints Anywhere

Faulty Lift? Water leaking? Noisy neighbours?
Now residents can log, and track complaints anytime, anywhere.



➤ For Management / JMB

Send Notices & Organize Events

Send announcements & call for events to all residents via email, SMS* & WhatsApp* can be done by just a few clicks.



Flexible Charging & Billing

Create any kind of charges or recurring bills such as Security Fee, Water Bill, Parking Rental, insurance or anything...! You can even create installment* scheme for residents.



Customize Any Reports

We provide 5+ standard reports, and you can design more custom reports that suit exactly your requirements & needs.



High Level Features

We offer more than 10+ modules with free upgrades from time to time.



➤ For Residents

Self Service Parking Rental

Residents can book, cancel and pay parking rental by themselves. One less activities MO need to worry about.



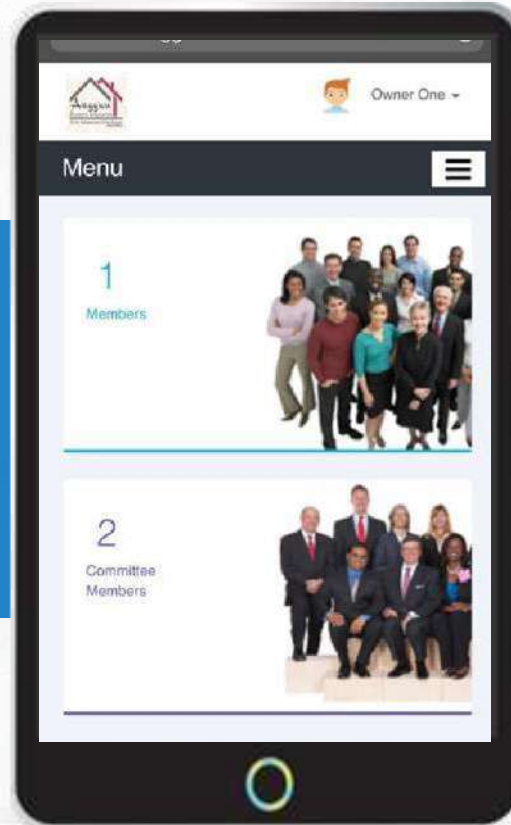
Pay Outstanding via Installment Scheme

Residents have the option to settle their outstanding dues via flexible installment scheme (subject to JMB approval).



View Transaction Reports

Residents can view all their transaction reports including payment history, complaints, account statements and many more.



➤ Security Officers

Logs Visitor using QR Entry 2.0

Say good-bye to annoying physical logbook. QR Entry 2.0 allow checking in visitor as easy as scanning a QR code.



Mobile Intercom to Residents

No need to spend hundreds of thousands on Intercom system. Now security can directly call residents even when they are not at home.



Solve Security Issues Faster

With residents logging complaints in the system, Security can receive and act of the complaints faster and easier.



Payments Made Easy



Integrated with Payment Gateway to enable payment via FPX, Credit Cards & eWallet.

Invoice List

Total Amount : (RM) 180.00 Pay Now View Account Statement

Show 25 entries Search:

Invoice Number	Charge Type	Member Name	Invoice Date	Unit No	Total Amount	Discount Amount	Paid Amount	Due Amount	Payment Status	Due Date	Action
1000797	<input checked="" type="checkbox"/> RFID Card Mar 2021	Actual B11	06 Mar 2021	B-1-1	RM60.00	RM0.00	RM0.00	RM60.00	Unpaid	05 Apr 2021	View Invoice
1000796	<input type="checkbox"/> Access Card Mar 2021	Actual B11	06 Mar 2021	B-1-1	RM20.00	RM0.00	RM20.00	RM0.00	Fully Paid	05 Apr 2021	View Invoice View Payment Receipt
1000795	<input type="checkbox"/> RFID Card Mar 2021	Actual B11	06 Mar 2021	B-1-1	RM180.00	RM0.00	RM180.00	RM0.00	Fully Paid	05 Apr 2021	View Invoice View Payment Receipt

Bill ID: ssays4px

21/06/21

STAGING

Payment for Invoice No 1000898, 1000895, 1000905 from actualb12 for Unit No B-1-2

Name: ACTUAL B12

Email: ownrb12@arms2u.com

Mobile Number: +60134423434

System_Ref_ID: 961_958_968

Member_ID: 41

Total

RM140.00

Due

21/06/21

Pay with:

Online Banking



Billplz

☒ I understand and accept the terms and conditions.

PAY

All invoices are available in resident's screen where they can view its **status, amount, account statement, print receipt** and most importantly **Add Payment!**

You have New Invoice(s) from Staging Condo for Unit A-1-3

Staging Condo admin@arms2u.com via amazonses.com

to me



Dear Actual A13,

You have new invoice(s) from Staging Condo .

You can view your latest Account Statement as per attached in this email.

To view your full statement and make payment, click this unique link:

In fact, resident will be **immediately notified** when invoice is generated for them, and they can pay directly via a **unique payment link** without even login into the system.

Residents can pay **multiple invoices** simultaneously from the **convenience of their phone** using our **Payment Gateway** feature which includes **FPX, Credit Cards** and **eWallets***.



* Planned in future release

Flexible Charging & Billing



Create any kind of charge or bill to get funding from your residents.

Create Adhoc Invoices for Unit A-15-09

Charge Type	Item Name	Amount (RM)	Qty
<input type="checkbox"/> Access Card (Add)	<input type="text" value="Access Card (Add)"/>	<input type="text" value="20.00"/>	<input type="text" value="0"/> ▼
<input type="checkbox"/> Access Card (Main)	<input type="text" value="Access Card (Main)"/>	<input type="text" value="15.00"/>	<input type="text" value="0"/> ▼
	This unit already has max quantity		
<input type="checkbox"/> Deposit	<input type="text" value="Deposit"/>	<input type="text"/>	<input type="text" value="0"/> ▼
<input type="checkbox"/> Penalty	<input type="text" value="Penalty"/>	<input type="text" value="50.00"/>	<input type="text" value="0"/> ▼
<input type="checkbox"/> RFID Minitag (Car)	<input type="text" value="RFID Minitag (Car)"/>	<input type="text" value="50.00"/>	<input type="text" value="0"/> ▼
<input type="checkbox"/> RFID Minitag (Motor)	<input type="text" value="RFID Minitag (Motor)"/>	<input type="text" value="10.00"/>	<input type="text" value="0"/> ▼
<input type="checkbox"/> Sticker (Motor Yellow)	<input type="text" value="Sticker (Motor Yellow)"/>	<input type="text" value="5.00"/>	<input type="text" value="0"/> ▼
<input type="checkbox"/> Sticker (Rental Parking)	<input type="text" value="Sticker (Rental Parking)"/>	<input type="text" value="5.00"/>	<input type="text" value="0"/> ▼

Create **unlimited number of charges**, add **discount**, **tax** and generate invoices **anytime, anywhere**.

Invoice List

Charges List

Add Charges

Expense List

Add Expense

Charge Period*

☒ One Time☐ Monthly☐ Quarterly☐ Yearly

Charge Start Date *

☒ Current Date
☐ First Date of this month/quarter/year
☐ Custom Date

Allow Duplicate?

☐ Tick here to allow duplicated invoice date.

Select Invoice Option*

☒ All Member☐ Building Member☐ Unit Category Member☐ One Member

Charges*

Charge Calculate By

☒ Fix Charge☐ Measurement Charge☐ Variant Charge

Charges Payment (RM)*

Delete

Discount Amount (RM)

Amount After Discount (RM)*

One-time charge? Monthly Charge? Yearly charge? No problem! ARMS2U allows you to create **any kind of charges** and **recurring invoices** will be **automatically generated** based on selected time period.

Log Complaints Anywhere



Now residents can log, and track complaints anytime, anywhere.

Complain List									
Show	10	entries	Search:						
Complain No	Type	Category	Title	Unit Name	Issued By	Status	Aging	Complain Date	Action
C000004	Complaint	Strata Title	Srata Title	B-04-04	Ahmad Ali	Closed	03 days 17 hours	01 Aug 2020	View
C000006	Complaint	Electricity	Pencahayaan lampu	A-11-22	Nurul Ain	Closed	02 days 09 hours	01 Aug 2020	View
C000007	Complaint	Lift Services	Elevator	C-11-02	Ahmad Abu	Closed	14 days 07 hours	02 Aug 2020	View
C000009	Complaint	Common Facilities	Inconvenient behaviour of security	B-15-08	Nurul Ain	Closed	01 days 16 hours	04 Aug 2020	View
C000012	Complaint	Piping	Parking Area	C-13-17	Ahmad Adi	Closed	01 days 10 hours	04 Aug 2020	View
R000010	Request	Accounts or Billing	August 2020 Invoice	C-08-18	Nurul Ain	Closed	01 days 03 hours	04 Aug 2020	View
C000008	Complaint	Security Services	Inconvenient behaviour of security	B-15-08	Ahmad Azlan	Closed	00 days 08 hours	04 Aug 2020	View

Complain List

Add Complain

Type*
☒ Complaint ☐ Suggestion ☐ Request ☐ Question

Title*

Privacy
☒ Individual (only complainer can view this complain).
☐ Society (all residents can view this complain).

Category*

Upload / Take Picture

Choose file No file chosen

Choose file No file chosen

Choose file No file chosen

Complain Description*

Add New Complain

How many times have you encountered housing defects but its **so hard to call management to log a complaint?** And you have **no way to track when and how it will be resolved?**

With ARMS2U, now residents can simply use their **mobile phone**, take **pictures** and **log the complaints** in the **system** anytime, anywhere.

All complaints will be managed based on **category, privacy, aging** and can be **monitored by JMB/MC**.

Complain Details

Complain No: C001470

Type: Complaint

Privacy: Individual

Issued By: [B-11-01] [Complainant](#)

Mobile No / Email: +601600000000@gmail.com

Category: Building Structure

Status: Open

Complain Date: 26 Nov 2021, 05:41 PM

Complain Pictures:



Description: There is crack outside of my house, which lead to crack inside the house. Please rectify immediately, as my tenant keep complaining.

Resolution:

Updated By: on 26 November 2021, 05:41 PM

Digitally Manage Your Visitors



Built-in security modules allow you to log every visitor visits via QR Code.. and more!

Welcome to
Prima Park Homes
Please enter your details before entry.

Visit Date* 17 Jul 2024

Trust Level Trusted

Visit Status Checked-Out Gate Gate 2

Visit Type* Visit Resident Unit

Visitor Name* HAREEZ FIRDAUS

IC Number 74747474 Vehicle Number HDHEUJR

Mobile No 012344847

Building* Block A

Unit Category* Residential

Unit* A-1-3

Reason For Visit* Meeting with Management / JMB

Max Visit Duration* 10 minutes
For visit more than 1 day, please register again on the next day.

Additional Remarks (optional) Ok test

Security is a **must** nowadays for every neighborhood and managing who **comes in** and **go out** are critical. ARMS2U makes **logging your visitor** a **breeze** so you will have **complete visitor** record every time!

**SCAN this QR Code
BEFORE entering**



**Fill up the form and show to the
guard. Thank you.**

Say good-bye to tedious paper logbook to register your visitor. With ARMS2U QR Entry, resident can **pre-register** visitor and share QR Code to them or ad-hoc visitor can fill up the visitor form only during their **1st time visit**. ARMS2U will **auto populate** their profile during next visits.

Trust Level

- ☒ **Trusted.** Please auto-approve this visitor on his/her next visit.
- ☐ **Neutral.** Please contact me if he/she visits again next time.
- ☐ **Intruder.** I don't know this visitor. Please investigate for potential intrusion.

Update Trust Level

Residents now can update 'Trust Level' to their returning visitors as **Trusted**, **Neutral** or **Intruder**. This is to help speed up the visitors entry for **Trusted** or to flag security that the visitor was an **Intruder**, so security will tighten the verification.

Customize Your Reports

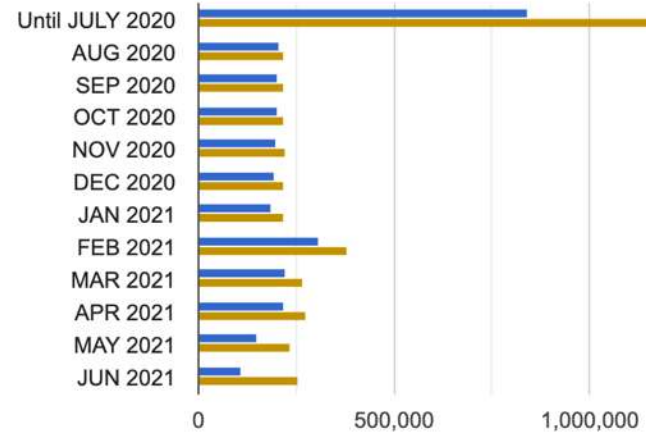


We provide 5+ standard reports & charts, and you can design more custom ones.

Collection Monthly Performance



Collection vs Invoice

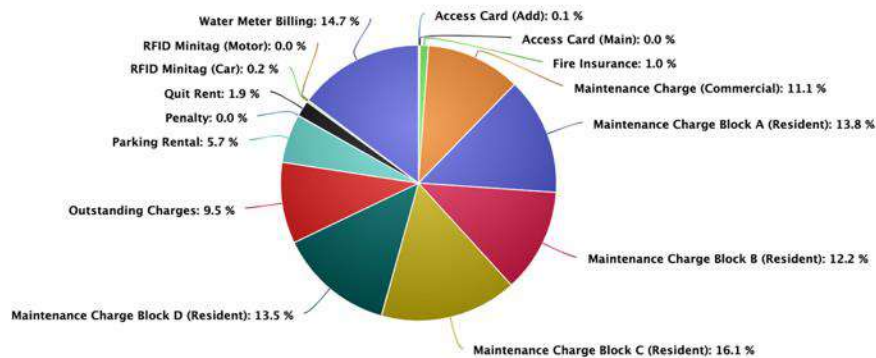


ARMS2U provide 5+ most common reports such as **Collection Summary**, **Payment History**, **Collection vs Invoice** and many others.

Additionally, we can design a lot **more custom reports & charts** as per your exact needs.

Identify what are most important **summary**, **record** or **statistic** that you want to see, and we will design it for you. **No additional charge!**

Collection Summary Chart



Payment History by Date

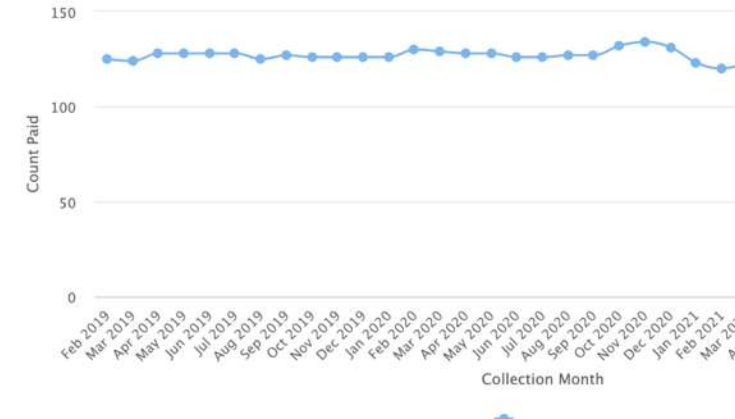
EXCEL PDF

Print Excel CSV Copy

Show 10 entries

Payment Date	Unit No	Owner/Tenant	Charges [Month]	Amount (RM)	Receipt No	Payment Method
11 Feb 2021	A-1-1	ACTUAL A11 ABC	Maintenance [Jul-1974]	300.00	210211DY63472	BillPlz
11 Feb 2021	A-1-3	ACTUAL A13	Maintenance [Oct-1970]	300.00	210211AU92613	BillPlz
11 Feb 2021	A-1-3	ACTUAL A13	Maintenance [Apr-1970]	300.00	210211GY02947	BillPlz
11 Feb 2021	A-1-3	ACTUAL A13	Maintenance [Jan-1971]	300.00	210211IV64023	BillPlz
11 Feb 2021	A-1-3	ACTUAL A13	Maintenance [Jul-1970]	300.00	210211OI43867	BillPlz
11 Feb 2021	B-1-1	ACTUAL B11	Monthly [Aug-2020]	36.40	210211DA58396	BillPlz
11 Feb 2021	B-1-2	ACTUAL B12	Monthly [Aug-2020]	253.00	210211RI37806	BillPlz
11 Feb 2021	B-1-2	ACTUAL B12	Monthly [Dec-2020]	170.00	210211WO75801	BillPlz
11 Feb 2021	B-1-2	ACTUAL B12	Testing [Dec-2020]	77.00	210211ZI69142	BillPlz
12 Feb 2021	A-1-1	ACTUAL A11 ABC	Maintenance [Oct-1974]	300.00	210212FS48135	BillPlz

Collection Masterlist Count Paid



Other Useful Features

We also offer many other useful features to complete your end-to-end housing management.



Resident Installment Scheme

With uncertain economic situation due to Covid-19, some of your residents might need some financial help. With ARMS2U, management can offer an interest free installment plan to ease their burden and still able to get collections.



Recommend Services Provider

Now residents can help other neighbors by recommending service providers such as good plumbers, electricians, contractors and others .



Credit Card & E-Wallet Payment

If online banking is not enough, we have added Visa & Master card payment options, and E-Wallet payment also will be coming soon..



Facility Management

One-stop place to book, charge and maintain common facilities in your precinct such as multi-purpose hall, sporting areas, functions room, surau.. anything really.



Advance Auto-Payment

ARMS2U allows your residents to make future payments even when the invoice not yet available. System automatically uses the balance to pay for upcoming invoices.

New & Upcoming Features

Being a cloud service allows us to keep adding-on new features to serve our customers better as we go!



SMS & WhatsApp Notification

SMS notification is now ready where residents will receive important notifications such as invoice reminder without need to open the app. And WhatsApp will be coming soon.



Social Logins & Multi-units SSO

Residents can now login into ARMS2U using their favorite social accounts such as Facebook, Google and Yahoo. And residents who own multiple units can just login using single account to manage all the units at once.



Mobile Intercom

You don't have to invest in expensive intercom systems. Soon we will launch 'Mobile Intercom' module to allow security guards to call you before letting visitors in.



Integrated with NUVEQ

ARMS2U is collaborating with NUVEQ, a cloud-based access control system to complete your residential experience with security features such as auto blocking and activating access / RFID cards.



Try our Demo Site for FREE

To try the demo site, please go to this URL .

<https://demosite.arms2u.com>



Username or Email Address

owner

Password

☐ Remember Me

Log In

User Credentials:

As Owner:

ID : owner

Pwd : Owner123#

As Security Team:

ID : security

Pwd : Security123#

As Management Office:

ID : management

Pwd : Management123#

For other user credentials, please request from admin@arms2u.com

Got questions?

We are more than happy to answer your questions.



Please contact us for more information:



info@arms2u.com



6011 2325 2900

Or visit our website at

<https://www.arms2u.com>



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It is our greatest honor to help you create your perfect neighborhood 😊



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